



**QUESTIONS AND ANSWERS FOR THE RFP FOR BROKER HEALTH BENEFIT SERVICES
OCTOBER 29, 2024**

Question 1: Could you provide the following:

- Current ASO (Administrative Services) Agreement
- Current Census per location, in Excel format
- Current Plan Designs for all policies/SPD, including Ancillary produces
- Current Summary of Benefits for all policies/SBC, including Ancillary produces
- Tier1 and Tier 2 reports for the last three years
- 3 years of “Aggregate” Claims Reports showing monthly enrollment, Medical Claims paid, RX Claims paid, monthly Specific Excess Claims paid
- 3 years of 50% reports showing each claimant with paid claims in excess of 50% of the Specific Stop Loss level each year
- Current status of each claimant on the 50% reports
- Case Management Notes for each claimant on the 50% reports indicating diagnosis / prognosis / expected treatment plan

Answer 1: The information requested is not needed for the RFP as C2 GPS is not looking for insurance quotes. C2 GPS is interested in the services and support the broker will provide to us as it works with insurance carriers.

Question 2: Please clarify under section 1.2 “The current employee health care benefits expire 12/31/2024, employee benefits solicited under this RFP will be effective January 1, 2026.”

Answer 2: The current broker will negotiate employee benefits for January 1, 2025 – December 31, 2025, before December 31, 2024. Should the RFP result in a change in vendor then the company will formally change the broker of record with the insurance carriers to the successful bidder.

Question 3: Section 5.2 bullet point #6: Provide the number of employees in your pool/census for employees benefits for year beginning January 2025. Can you please explain which employee pool or census is being referred to.

Answer 3: Please remove the question from the Narrative, vendors do not have to respond to Section 5.2 bullet point #6.

Question 4: Please provide plan and claims data pertaining to the last 24 months to include plan summaries, employer contributions, claims data, and vendor names of each plan

Answer 4: The information requested is not needed for the RFP as the C2 GPS is not looking for insurance quotes. C2 GPS is interested in the services and support the broker will provide to us as it works with insurance carriers.

Question 5: How many brokers have been invited to the RFP process

Answer 5: See Section 1.5 - The procurement was open to any eligible vendor

Question 6: Confirm RFP is sent out every 4 years

Answer 6: Please see Section 2.3 which shows the allowed years for this procurement.